



bgzc

Belangenbehartiging
Grensoverschrijdend
Zorg Collectief



Hearing aids reimbursement 2022



ALL ABOUT HEARING AIDS

Am I entitled to reimbursement?

You are entitled to the reimbursement of a hearing aid if you have a hearing loss of at least **35dB**. Hearing aids are medical aids. These are included in the basic health insurance. The conditions for reimbursement are therefore laid down by law and are set out in the Medical Aids Regulations ('Reglement Hulpmiddelen').

What procedure do I follow?

If your hearing loss has been diagnosed, you will receive a **referral** from the ENT doctor or the audiological centre. Then you go to a hearing care professional. They will determine what the best hearing solution is for you in consultation with you. You will receive a hearing aid that fits the category in which you are classified (categories 1 to 5). Most people need a hearing aid for both ears. Sometimes one hearing aid is sufficient.

How do I choose a care provider?

An overview of **contracted care providers** can be found [here](#). A contracted healthcare provider has many advantages. This way you do not have to make an application yourself and the invoice is sent directly to the health insurer. This also means that you don't have to advance anything!

Are you going to a healthcare provider with whom we have not concluded an agreement for the care in question? Then this must be an StAr registered hearing care professional who works in a shop with the quality mark 'De Audicien' or a SEMH recognized hearing care professional. Please note, in this case you request the permission for purchase, replacement and repair!



Looking for the best hearing care professional? We have a wide range of contracted healthcare providers who offer quality in your area!

How much is reimbursed?

Younger than 18 years? You will receive a full reimbursement for hearing aids (categories 1 to 5), (bi)cros transmitter and earpieces. Are you 18 years or older? Then you will receive a reimbursement of 75% from the basic health insurance. Please note, the statutory excess of € 385 applies.

You pay the 25% statutory personal contribution yourself. Did you choose the **BGZC-Excellent** supplementary insurance? Then you will receive a reimbursement for this personal contribution of up to maximum € 500 per hearing aid.

What about hearing aids outside the categories?

Can't your hearing problem be solved with a category 1 to 5 hearing aid? Then your hearing care professional will inform you whether you should be referred to the audiological center.

However, do you choose an out-of-category device or a higher category than has been determined? Then we will reimburse the costs up to the amount of the device for which you have an **indication**. The difference in costs is at your own expense. Please note: are you going to a non-contracted hearing care professional and do you choose an out-of-category device yourself? The percentage of your reimbursement depends on which basic health insurance you have chosen. The rates can be found under 'Documenten & Formulieren' and '[Niet-gecontracteerde zorg](#)' on the Aevitae website.

What is the period of use?

You get the hearing aid and the (bi)cros transmitter as property and you can use them for at least **5 years**. Is your hearing aid or (bi)cros transmitter due for replacement within 5 years? Then you need a request from the audiological center.

Need additional or alternative hearing aids? For example, a corresponding remote control, solo equipment, induction loops, infrared, FM or Bluetooth equipment? Then view the reimbursement in the Medical Aids Regulations [here](#)!





Questions?

Do you have any questions or comments about this brochure or can we help you with something? You can contact us for all your care related questions. We are available by phone, e-mail, online chat and you can also just walk in without an appointment on weekdays between 8.30 am and 5.00 pm!

Regards, Team Witte-Boussen.

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